

You may cancel your RETYRN subscription contract and request a refund, under the below terms.

Monthly subscriptions (month to month renewals):

- The purchase of a monthly subscription is eligible for a full refund, if requested within 14-days of the date of purchase.
- Monthly renewals are also eligible for a full refund, if requested within 14-days of the date of purchase.
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Add-on subscriptions (linked to a main subscription):

- Main subscription contract cancellation:
 - This will cancel your main subscription contract and all add-on subscriptions linked to it simultaneously. The same refund rights as above will apply to your main subscription contract and all add-on subscriptions linked to it.
- Add-on subscription contract cancellation:
 - Only the add-on subscription you want to cancel will be cancelled. The same refund rights as above will apply but only to the add-on subscription contract you are canceling and asking a refund for.

Trial subscriptions (when a payment method is required to start a free trial):

- Trial for annual subscriptions:
 - If you do not cancel your trial, the subscription fee for your first year following the end of your trial and then each subsequent annual renewal fee are eligible for a full refund, if requested within 60-days of being charged.
- Trial for monthly subscriptions:
 - If you do not cancel your trial, the subscription fee for your first month following the end of your trial is eligible for a full refund, if requested within 14 days of being charged.
 - Subsequent monthly renewal fees are not eligible for a refund.

How to cancel your subscription contract and request a refund?

Contact us at 650-646-4072, email refundsandcancellations@retyrn.com , or submit request to :

RETYRN Corporation

2600 El Camino Real

Suite 400

Palo alto, CA 94306

The request will be processed in a few days, and the refund will be paid using the same payment method as the one used for the payment, except as otherwise mutually agreed